

## DETAILED ACTION

### *Status of Claims*

1. This action follows the Office Action dated 5/11/09 which is now vacated.
2. An Examiners Amendment follows below which overcomes the 101 rejections given on 5/11/09, and places the Application in condition for Allowance. All previous rejections are withdrawn.

## EXAMINER'S AMENDMENT

3. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Victoria Donnelly (reg 44185) on 5/15/2009.

The application has been amended as follows:

**Claim 1 (Amended):** A method implemented by a network management hardware server of a network for describing a problem in [[a]] the network, the network comprising...

**Claim 6 (Amended):**

**On lines 1-2:** A method implemented by a network management hardware server of a network for describing a problem in [[a]] the network, the network comprising...

**On line 8:** selecting a subset of alarms associated with [[a]] said service...

**Claim 10 (Amended):** A method implemented by a network management hardware server of a network for describing a problem in [[a]] the network, the network comprising...

*Allowable Subject Matter*

4. Claims 1-3,5-13 are allowed.
5. For reasons of Allowance see pages 7-10 of Applicants remarks dated 1/19/2009.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Any inquiry concerning this communication or earlier communications from the examiner should be directed to RAMY M. OSMAN whose telephone number is (571)272-4008. The examiner can normally be reached on M-F 9-5.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ario Etienne can be reached on (571) 272-4001. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Art Unit: 2457

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

May 20, 2009

/Ramy M Osman/  
Primary Examiner, Art Unit 2457